

Cllr. Tommy Smith
County Borough Councillor for Blaenau Gwent
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Your Ref: TS/YT
Our Ref: NAW/arw – CBC-BG
25th October 2018

Dear Councillor Smith,

BUS SERVICES: TREDEGAR TO NEVILL HALL

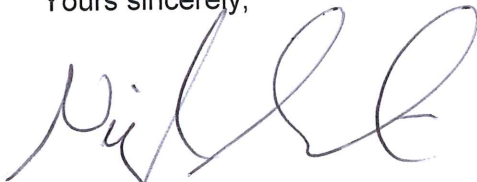
Thank you for your letter of 17th October 2018 concerning our X4 service between Tredegar and Nevill Hall Hospital.

Our services to Nevill Hall were revised in May to take account of the ongoing roadworks on the A465 between Brynmawr and Abergavenny and the severe delays they were causing to our X4 service. As a result, a reduced number of direct X4 services are now operated, with other journeys connecting at Brynmawr with service 3 to Abergavenny. By using these connecting services, the hourly frequency between Tredegar and Abergavenny has largely been maintained, although there is a need to change bus at Brynmawr on some journeys.

The decision to make these changes was not taken lightly, but the action taken has improved reliability of the service considerably. Once the A465 dualling scheme is completed between Brynmawr and Gilwern we will, of course, review our timetables at that point.

I trust this explains the circumstances surrounding the concerns of your constituent and thank you for contacting me.

Yours sincerely,



Nigel Winter
Managing Director